# Government Efficiency and Accountability Review (GEAR)

GEAR04 Board Meeting September 12<sup>th</sup> 2017





# Agenda

1.	Introductions	10 min
2.	Review minutes	05 min
3.	Old Business	15 min
	• 2017 Schedule review	
	GEAR team update	
4.	New business	1:15 hr
	<ul> <li>2018 GEAR Board meeting schedule</li> </ul>	
	<ul> <li>Update: Progress made by Focus Area teams</li> </ul>	
	<ul> <li>Update: HCR39 (DOE) and HJR7 (DHSS)</li> </ul>	
5.	Open Topics discussion – Board	05 min
6.	Public Comment	05 min
7.	Adjourn	

## **Old Business**

Approve Minutes from prior Board meeting

- Remaining 2017 GEAR Board meeting schedule
  - September 12<sup>th</sup>, November 16<sup>th</sup>



# **Old Business**

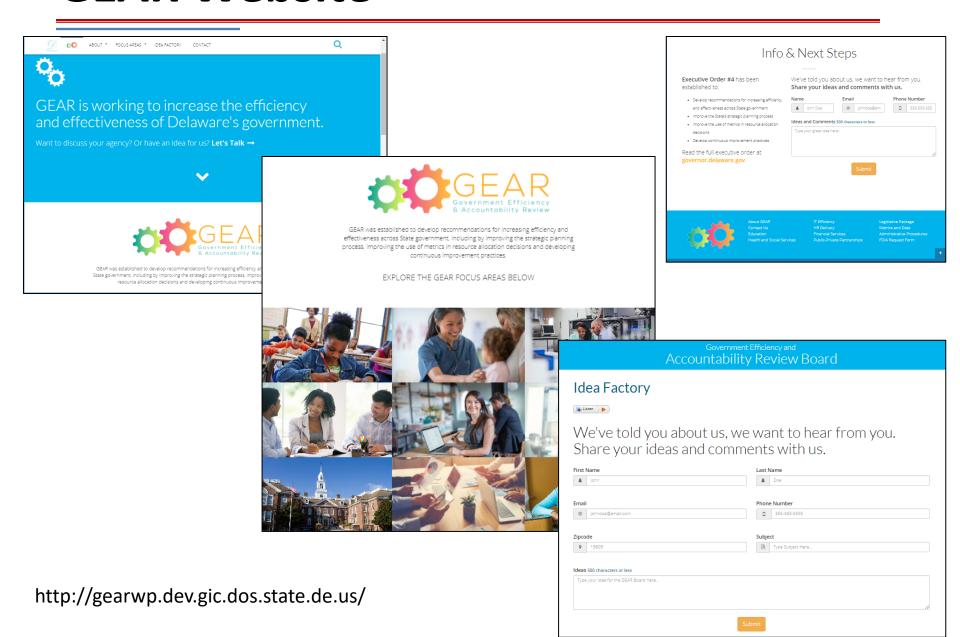
#### **GEAR Team Activities**

- GEAR update meeting with Governor
- Introduction of GEAR to Acting Secretary of DHR
- Lightning Round with State Auditor
- Two rounds of Idea Factory deep dive meetings with State Auditor managers
- DTI GEAR charter meeting

- DHSS priorities and ASF Optimization discussion
- DHSS/DNREC ASF Optimization summit/shared learnings
- Delaware Quality Partners
   Board meeting
- 3P Focus Area development
- eBOARD
- Website



# **GEAR Website**



# **GEAR Website**

#### Accountability Review Board

#### Health and Social Services



Focusing on Health

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#### Related Content

Learn More by Utilizing the Following Resources:

- ▶ Link 1
- ▶ Link 2
- ▶ Link 3



- Platform to share your vision, and progress towards achieving GEAR objectives
  - Strategy
  - Charters
  - **Team Organization**
  - **Projects**
  - Success stories
- We need your input by September 29<sup>th</sup> to support October 1<sup>st</sup> go-live
- Your page, your content, your choice how to use it



#### **Process and Timing**



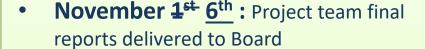
- GEAR01 Board: March 23<sup>rd</sup>
  - Lightning Rounds scheduled & Homework Assigned



- GEAR04 Board: September 12<sup>th</sup>
  - Project team drafts presented to Board



- GEAR02 Board: May 18<sup>th</sup>
  - Board identifies Annual Report Focus Areas
  - Nominate leader for each Project Team and pair with GEAR team member



- GEAR05 Board: November 16<sup>th</sup>
  - Draft of annual report reviewed by Board

- GEAR03 Board: July 13<sup>th</sup>
  - Project teams report status to Board
- BACKUP DATE: November 28<sup>th</sup>?
- December 1<sup>st</sup>: Annual GEAR report delivered

## **New Business**

### **Annual Report**

Provide continuous improvement recommendations for inclusion in the State budget:

- Shared service opportunities through centralization of functions or collaboration among organizations
- Methods to improve recruitment, development, retention of employees
- Identify partnership opportunities with businesses to lower the cost of government and promote economic development
- Improve efficiency and effectiveness of State processes and procedures – with initial focus on the efficiency of services delivered in large cost-driver areas (Education / Health and Social Services)



## **New Business**

# Proposed 2018 GEAR Board Schedule

Tuesday, January 9, 2018

10:00 a.m. to 12:00 p.m.

New Castle County

Wednesday, March 14, 2018

8:00 a.m. to 10:00 a.m.

Dover

Tuesday, May 15, 2018

10:00 a.m. to 12:00 p.m.

New Castle County

Wednesday, July 11, 2018

8:00 a.m. to 10:00 a.m.

Dover

Tuesday, September 18, 2018

9:00 a.m. to 11:00 a.m.

New Castle County

Wednesday, November 14, 2018

8:00 a.m. to 10:00 a.m.

Dover



# **Review Project Charters**

- 1. Criminal Justice Charter
- 2. Education
- 3. Financial Services Delivery
- 4. Health and Social Services
- 5. IT Efficiency
- Public-Private Partnerships (3P)
- 7. Human Resources Delivery
- 8. Legislative Package
- 9. Performance Metrics and Data

#### Summary

- Organization
- Leadership & Members
- Opportunity
- Objectives
- Scope
- Major Project Actions
- Deliverables
- Duration



# **Update**

**Education** 

HCR39

**Health Care** 

HJR7



## **GEAR**



Open topics Discussion – Board

Public Comment



# Adjourn



